



Gas Servicing, Maintenance and Repair Framework

A cost-effective and flexible procurement solution for social housing landlords gas and renewable heating servicing requirements

Benefits for Social Housing Landlords

This framework provides flexible gas servicing and maintenance packages to gas fired central heating installations and gas appliances. It also recognises the shift towards installation of low carbon renewable energy heat pumps by social housing landlords and covers the maintenance and service of these heating technologies.

We actively support you using this framework and provide ongoing support throughout the term of the contract, including benchmarking across a range of suppliers to ensure true long-term best value is preserved beyond the initial contract award.

Our dedicated social value teams work closely with our members, contractors, suppliers and employment groups to develop career opportunities and investment in local communities.



Flexibility

Gas servicing and maintenance requirements are unique to every landlord. The Reallies team works with you to design and deliver a bespoke solution that fits your needs.



Forms of contract

Varying forms of contract are available under this framework to meet any project requirements. Amended forms of the JCT, NEC and PPC contracts can be utilised to ensure effective contract administration by the use of forms that are familiar to your teams.



Great value

Reallies has exposure to delivery rates from many landlords across the country. This enables us to identify what is a 'reasonable sustainable rate' that will delivery your project at the quality you demand. We can also integrate Reallies materials terms into the contract to reduce costs further and ensure full control over specification.



Visibility and transparency

Use of the Schemes Plus online purchasing system enables Reallies to monitor progress and identify trends and variations that may be occurring. The project team can then challenge any discrepancies to ensure they are legitimate and work with all parties to identify efficiencies and savings.



Changing market

The capability of service providers to service and maintain renewable technologies was considered during the formation of the framework and will be continuously updated. This ensures that we can appoint a service provider that has the skills to service and maintain all your appliances as the technologies you use evolve.



Social value

Reallies targeted support ensures that training and employment opportunities connect with your local community. Surpluses generated through the framework fund local employment and community groups located within member landlord communities to support social and economic regeneration.

Framework Suppliers and Regions

Lot & Region

- | | |
|----------------------------------|-------------------|
| 1 North West (excluding Cumbria) | 5 East Yorkshire |
| 2 Cumbria | 6 Central England |
| 3 West Yorkshire | 7 South England |
| 4 South Yorkshire | 8 Wales |

	Lot & Region							
	1	2	3	4	5	6	7	8
Aaron Services Ltd				●	●	●		
AFM Gas Services Ltd		●						
BHE Services (Bolton) Ltd	●	●	●					
British Gas Social Housing Ltd trading as PH Jones	●	●	●	●	●	●	●	●
BSW Heating Ltd							●	
Colin Laver Heating Ltd								●
Complete Electrical (UK) Ltd	●		●	●				
CPH Northern Ltd	●	●	●					
Denton & Nickels Ltd					●			
Dodd Group	●					●		●
Fieldway Supplies Ltd		●		●				
Greentherm Mechanical & Electrical Services Ltd							●	
Hewer Facilities Management Ltd							●	
Home Response 360 Ltd		●					●	●
J Tomlinson Ltd			●	●	●	●		
K&T Heating Services Ltd							●	
Keepmoat Property Services			●	●	●	●		
Liberty Gas Group Ltd	●	●	●	●	●	●	●	●
Mears Limited	●		●	●	●	●	●	
Morgan Sindall Property Services	●	●	●	●	●	●	●	●
Orton Mechanical Services Ltd						●		
Palm Yorkshire					●			
Renuvo Ltd						●		
Robert Heath Heating Ltd		●					●	●
Rogerson HomeServe+ Ltd	●	●	●					
Sovini Group	●							
Sure Maintenance Ltd.	●	●	●	●	●	●		●
T Brown Group Ltd							●	●
The Gas Company				●	●			
Total Response Ltd								●
Vinshire Plumbing and Heating Ltd				●	●	●		
Warmer Energy Services Ltd	●		●					

At Reallies we provide you with a clear and simple way to access experts quickly through our frameworks at any time during your project. The earlier we become involved in the planning of a project, the more value we can provide.

Service definition

We will meet with you to set out the key requirements of your project, such as type of work, specification, time-scales and budgets.

Best route to market

There are two call off routes available under this Framework. Direct Selection and Mini Competition.

Direct Selection provides a simple mechanism to select contractors on the relevant lot that offer best value for your requirements.

Mini Competition invites all eligible contractors from the relevant lot to tender. Once the Contractors have priced the works and submitted answers, Reallies will analyse the submissions and produce a recommendation report for you to review.

Kick start meeting and service analysis

To ensure projects run smoothly we will facilitate a kick start meeting between you and the chosen contractor(s) to finalise your requirements prior to your contract starting.

Supply phase

Our expert account managers support you throughout the full term of the contract and will use framework mechanisms to address any issues, ensuring your targets are achieved. Our efficient framework systems automatically check all sales transactions to ensure monthly invoicing is correct.



In partnership with



For more information

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